**SURAJ KUMAR.S**

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* Profoundly self-motivated professional with over 12.5 years of experience in managing software and hardware testing projects developed in all phases of SDLC and STLC, focusing on quality for manual and automated testing projects
* Experience leading medium sized Teams (manual and automation) spread across multiple time zones and countries
* Expertise in Process Management to document, implement, monitor and enforce all processes as per defined organization standards defined and in conducting scrum of scrum, triage, Retro meetings
* Proven ability to build and manage medium sized project from conceptualization through go-live including
* Creating new teams, mentoring and monitoring for daily tasks
* Tracking and preparing the testing related reports such as testing results, test case coverage, defects density reports and present the same during release meetings (Go/No-go meetings)
* Responsible for conducting annual performance reviews and frequent one–on–one meetings and Conflict resolution (if any)
* Ensured the timely delivery of different testing milestones with acceptable/agreed quality
* Prepared the metrics dashboard for management as well as stake holders
* Experience working with various software development methodologies including V Model, Agile, and Waterfall
* Extensive domain knowledge in testing of Web applications, desktop applications as well as Mobile applications testing
* Excellent at Project management, Test effort Estimation, Test Metrics, Risk Management/Mitigation
* Experienced as a Scrum Master who has also created and reviewed Test strategy, test plan, test cases, test traceability matrix, Root Cause Analysis (RCA)
* Actively contributed towards choosing various automation frameworks
* Expertise in Defect Prediction and Management, Functional Testing, Regression testing, Integration testing, System and End-to-end Testing, Performance Testing, Interoperability Testing, Browser Testing, User Acceptance Testing, Web application testing, Multimedia Applications testing, Client server testing,
* A quick learner who can swiftly adapt to new challenges

**PROFILE AND VALUE**

**Talisma Corporation Private Ltd. 06/2012 – 04/2014**

**QA Manager**

* Built and effectively managed Integration testing team for CRM and ERP products on web-based, desktop as well as mobile platforms
* Managing testing activities including functional (black box and white box), system, automation, non-functional, regression, and performance testing for Managed multiple sprint teams simultaneously in a cross-functional environment
* Testing effort estimation, planning and execution, Resource Management, , Risk Management, Performance reviews, Inventory management
* Devised a measure to evaluate QA performance via Scorecard metrics, traceability metrics and defect density reporting
* Managing onsite and offshore QA teams spread across 3 regions (Bangalore, Mumbai & Boca Raton, USA)
* Instrumental in improving the quality processes, traceability metrics, TFS workflow definition, customization and implementation across the global locations across the organization
* Implement, gather, and report team and project metrics which demonstrate business value and showing continuous improvement in an agile environment

**Nokia India Private Limited 6/2007 – 02/2012**

**Lead - Software Testing**

End to end project management for Nokia proprietary tools and website.

* Lead a testing team of 20 members divided between 3 tracks i.e. Manual, Automation (proprietary tools) and Performance Testing
* Engage in Full STLC, Coordination with Onshore teams, Defect Reporting, preparing test Strategy/plan such as HLP, MLP etc.
* Performed data driven testing and GUI Check Points using QTP
* Developed automated regression scripts using Quick Test Professional utilizing VBScript scripting for boundary value conditions as well as supporting upcoming Nokia phones.
* Actively involved in feasibility study, Design and development of Selenium IDE (1.0.5) for Carbide.UI (E2E workflow) project for browser automation and later managed the automation team of 4.
* Various automation tools worked on: Black Tusk, ATS, QTP, Selenium, Oscar, Perfecto Mobile
* Create UAT Test Strategy, UAT Test Plans and UAT defect reporting
* Manage and control testing activities such as functional, non-functional, regression, accessibility, performance and usability testing according to the testing scope and schedules
* Manage setup and maintenance of test environments
* Multiple visits to Nokia HQ (Oulu) and Tampere, Finland for competence transfer as per project requirements
* Active involvement in hiring and mentoring of test professionals for the various testing teams

**McAfee India Private Limited 10/2004 - 05/2007**

**Software QA Engineer**

* QA point of contact for the company leadership and cross-functional teams
* Develop, designing and writing of test Scripts
* Write end-to-end testing scenarios
* Contributed suggestions to process improvements
* Planned and executed Regression test activities and reported progress to management
* Worked on McAfee web application that included useful analysis about customer resolution trends, product support etc.

**Junior Test Engineer 08/2001 - 10/2004**

**CompuTechnic**

* Involved in designing and Writing System test Scripts.
* Involved in executing test scripts in Integration/Regression Testing phases.
* Fully involved in UAT testing phase to support client.
* Fully involved in Defect Prioritization, Defect Triaging and reporting to the test lead.

**EDUCATION & CREDENTIALS**

**Bachelor of Science**

Bangalore University, 2001

**E-PGDM in General Management**

TA Pai Management Institute (TAPMI), 2008

**Project Management Professional Certification Program (Kerzners approach)**

International Institute for Learning (IIL), 2011

**KEYWORDS**

QA Manager, Project Management, Software Tester, Test Lead, UAT, Agile, Waterfall model, Testing, Quality Assurance, QA Manager, Test Manager, Scrum Works, Coded UI, VSTS, Microsoft Test Manager (MTM) PMP Training, MS Project, Mobile, CRM, ERP, Symbian, Meego, Windows, iOS, Android, Verification, Validation, MS-Office, MS Project, Visio, Team Foundation Server (TFS), Win runner, QTP , Mercury Quality Center, Selenium, Sharepoint